

Comparisons of Job Characteristics

Focus Occupation: Social and Human Service Assistants (21-1093)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 80

Focus Occupation: Social and Human Service Assistants (21-1093)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	19.7	18.2	0	Current knowledge level may be sufficient
Clerical	7.3	17.6	12.0	<<	Extensive education and/or training may be required
Law and Government	5.9	10.6	8.0	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Social and Human Service Assistants (21-1093)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Speaking	10.8	15.6	12.0	<<	Extensive development of skills in this area may be required
Active Listening	11.0	15.2	12.3	<	A higher skill level may be required
Service Orientation	7.9	11.8	12.8	0	Current skill level may be sufficient
Social Perceptiveness	9.1	11.6	13.6	>	Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 94

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Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Expression	12.4	15.7	11.9	<<	Extensive improvement in abilities may be required
Oral Comprehension	12.5	15.3	12.3	<	Some improvement in abilities may be required
Written Comprehension	11.0	13.4	11.6	<	Some improvement in abilities may be required
Written Expression	9.8	12.9	12.0	0	Current ability level may be sufficient
Speech Clarity	10.2	12.4	11.9	0	Current ability level may be sufficient
Deductive Reasoning	10.6	11.8	10.6	<	Some improvement in abilities may be required
Inductive Reasoning	10.2	11.4	8.8	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	11.2	12.8	>	Current ability level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 87

Focus Occupation: Social and Human Service Assistants (21-1093)
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Work Activities	Exclusivity of Activity
Advise clients or customers	19
Compile data related to social service programs	84
Coordinate social service activities with resource providers	77
Determine program eligibility	85
Determine social service program status	87
Explain rules, policies or regulations	48
Manage detailed case records in a social work setting	82
Obtain information from clients, customers, or patients	40
Prepare reports	8
Record client's personal data	80
Use interviewing procedures	23
Work with persons with mental disabilities or illnesses	62

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: n/a

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Tools and Technologies

Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.